

## TERMS AND CONDITIONS

- 1°) Admission : In order to be allowed admission, guests have to have received authorization from the manager or an appointed member of staff. Admission implies a commitment to uphold the rules of the campsite. The manager is responsible for the running and orderliness of the campsite as well as for making sure that the rules are respected.
- 2°) Legal formalities : Any person wishing to stay overnight will have to present his identity papers and carry out police formalities. Unaccompanied minors will not be admitted unless they produce written authorization from their parents.
- 3°) Installation : Tents or caravans and their relative equipment must be set up on the pitch allocated to the guest by the manager or an appointed member of staff and according to his guidelines..
- 4°) Reception :  
Open from 9.00 to 12.00am and from 3.00 to 6.00pm The reception will provide guests with any information they might need about campsite facilities, how and where to find fresh supplies, sports amenities, local places of interest and other useful addresses. A complaints book is available on request; guests may also place their complaints in the box provided. We can only consider complaints if they are dated and signed. Please report only recent events or problems, giving as many details as possible.
- 5°) Camping fees : Payment should be made at the reception. Prices are displayed at the campsite entrance and at the reception desk.  
The amount due will depend on the number of nights spent on the campsite, customers are therefore requested to inform the reception the day before their departure. Campers planning an early departure (before reception opening time) should pay their bill the day before.
- 6°) Noise and behaviour : Campsite users are responsible for maintaining acceptable levels of noise in order to avoid disturbing their neighbours. Any sound equipment should be adjusted accordingly and guests are asked to close car doors and boots as quietly as possible. Pet owners are legally responsible for their animals: dogs must be kept on a lead at all times and pets should never be left alone, even inside the accommodation. Quiet hours are observed from 10.00pm to 7.00am, during which time all music, loud talking, or other noise is prohibited.
- 7°) Visitors : Campers should obtain authorization from the manager before inviting visitors onto the campsite and are responsible for their conduct at all times. Campers should register their visitors at the reception and may be charged extra if their visitors enter and have access to campsite facilities. Visitor fees are displayed at the campsite entrance and at the reception desk. Visitors' vehicles are strictly forbidden on the campsite.
- 8°) Motor vehicles and parking : The speed limit inside the campsite grounds is 10kmph (6mph). It is forbidden to drive on the campsite between 10.00pm and 7.00am. Only campers staying on the campsite may enter with their vehicle. Parking is strictly forbidden on caravan or tent pitches and customers are asked to ensure that their vehicles do not obstruct the paths or hamper the arrival of newcomers.
- 9°) Campsite upkeep : Users are expected to respect the campsite environment and help maintain the cleanliness of the facilities. Caravan-owners are therefore asked not to discharge wastewater onto the ground or into the gutters, but to empty their containers into the disposal units provided. Similarly, all household waste, rubbish or papers of any sort should be placed in the bins. Guests are requested to refrain from soiling or damaging the camping ground, its equipment or installations and in particular the sanitary facilities. The washing of dishes or laundry is only permitted in designated areas. Laundry should be hung out on the shared clothesline but is nevertheless tolerated on the pitch until 10.00 am provided it does not inconvenience other campers and that washing lines are not tied to trees. Campers are asked to please respect plantations and flower beds; it is therefore forbidden to drive nails into trees or to cut branches. Planting, digging or building of any kind is not allowed and this includes the defining of pitch boundaries by personal means. Any damage caused to plants, fences, campsite grounds or facilities will be charged to the offender. At the end of their stay, campers should leave their pitch in the same condition as they found it.

10°) Safety rules :

a) Fire : Open fires (wood, coal...) are strictly prohibited. Camping stoves should be kept in perfect working order and should not be used dangerously. In the case of fire the campsite manager should be informed immediately. Emergency fire extinguishers are available if necessary and a first aid kit can be found in the reception building.

b) Theft : The manager is responsible for all objects deposited at the reception desk and for the general surveillance of the campsite. However, the camper assumes responsibility for his own personal property and possessions. Any sighting of unauthorized persons or suspicious behaviour should be reported immediately to the manager. In spite of warden surveillance, campers are advised to take the usual precautions to protect their personal belongings.

11°) Recreation : No violent or dangerous games are allowed on the campsite. The meeting room may not be used for turbulent games. Parents are entirely responsible for their children and should supervise them at all times.

12°) Caravan storage : Unoccupied caravans may only be left on the campsite grounds with prior permission from the manager, and should remain on the pitch indicated. Storage fees will be charged and prices are posted at the reception.

13°) Rules : The campsite rules are posted at the entrance to the park and at the reception desk. Users may obtain a copy on request.

14°) Breach of rules and regulations : Any user failing to abide by the rules or disturbing fellow campers by unruly behaviour will be asked to conform to the rule. Formal notice, either written or spoken, may be given by the manager or an appointed person. Repeated violation of rules or trouble-making after formal notice has been given may result in expulsion. If a camper is found to be in violation of the law, the manager has the right to request police intervention.